



Avotus Announces Exceptional Customer Satisfaction Results
Clients consistently reaffirm their trust in Avotus' Solutions and Delivery

Mississauga, Ontario Jul 30, 2018 – Avotus Corporation, the leading provider of Intelligent Communications Management (ICM) solutions, announced the results of its 2017 customer satisfaction surveys. It was reported that 91% of the clients contacting the Avotus' Expense Management Team and 95% of those interfacing with the Enhanced Usage Reporting Team responded that they were either satisfied or extremely satisfied with the service. Additionally, when asked if they would go further and recommend Avotus products, more than 84% of the clients stated they would recommend Avotus.

These results, which have been consistently high for the last six years, affirms Avotus' value proposition of saving its client's money, providing them visibility, and enabling them to capture, manage and analyze Big Data for informed decision-making.

"We at Avotus are extremely delighted to get excellent response from our valued customers and trust they have placed in Avotus products and services. We are committed to maintain/enhance these high standards of delivery", stated Jayraj Chheda, CEO of Avotus.

Avotus' Service Delivery Center is ISO 27001:2013 (Information Security Management System) certified by the British Standards Institution (BSI). When properly managed, these certifications allow organizations to operate with confidence and give them freedom to grow, innovate and broaden their customer base knowing that all their confidential information will remain that way. ISO 27001:2013 certified companies facilitate business improvement across the globe by helping clients drive performance, manage risk and grow sustainably through the adoption of international management systems standards.

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About Avotus

With more than 30 years of industry experience, Avotus is the award-winning provider of Intelligent Communications Management (ICM) solutions. ICM solutions enable users to optimize, manage and protect against misuse and abuse of their critical investments in telecom and technology. Avotus' ICM lifecycle can be deployed in a manner that allows each engagement to self-fund the next, while putting cash on the client's bottom line at each step. ICM solutions include: Enhanced Usage Reporting (EUR) for Unified Communications, Telecom Expense Management (TEM), Intelli-Sourcing and Wireless Management. Avotus and its partners serve more than 1,000 clients in North America and around the world, many of which are industry-leading Fortune 5000 companies. ICM is Avotus' Intelligent approach to managing wireline and wireless assets, and a safeguard for your next-generation communications solutions.

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