



Avotus Announces Customer Satisfaction Survey Results

The Usage Management product (EUR) earns an Overwhelmingly Positive Experience with cent percent satisfaction!

Mississauga, Ontario – May 21, 2020 – Avotus Corporation, the leading provider of Intelligent Communications Management (ICM) solutions, has today released record CSAT figures for 2019. The results revealed that 95% of the clients contacting the Avotus' Expense Management Team and 100% of those interfacing with the Enhanced Usage Reporting (EUR) Team responded that they were either satisfied or extremely satisfied with the service they received.

Additionally, when asked if they would go further and recommend Avotus products, more than 88% of the clients stated they would recommend Avotus.

The results have been consistently high over the past several years, reaffirming client confidence in Avotus.

“At Avotus, customer satisfaction is our first priority and we take pride in the level of support and services we are able to provide to our customers,” stated Jayraj Chheda, CEO of Avotus Corporation. “We strive to enhance our reputation as a company that customers can rely on to deliver world class-leading quality products and best support.”

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About Avotus

With more than 35 years of industry experience, Avotus is an award-winning provider of **Intelligent Communications Management (ICM)** solutions. Our proprietary and licensed software solutions rank among best of breed in areas including: Unified Communications and Collaboration (UC & C) Analytics, Voice Reporting and Usage Statistics, Contact Center and Recording, Expense Management and Call Accounting, as well as Mobile Lifecycle Management. We maintain partnership and certification with major industry leaders in telecommunications, and through our own offices in key locations around the globe as well as our partner network we service clients and service providers alike across numerous industries, government and non-profit organizations. Choose Avotus for critical insight into your telecom operations.

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