

Avotus Advanced Services

Avotus Advanced Services is a leading cloud-based service offer of communications management reports for Avaya and Nortel platforms, and soon to be released - Cisco.

Avotus Advanced Services collects, summarizes and presents a company's communication systems' data in a format that is easy to understand, accurate, fact-based information that addresses key responsibility areas of:

- Inventory/Asset Management
- Configuration/System Documentation
- Performance/Traffic Analysis – Capacity Audit and Bandwidth Calculation Tool
- Security Assessment
- System Backup-Disaster Recovery

Benefits

- Clarity and a definitive choice that is measurable to support decisions to adaption, and transformation to new technology
- Insight into end users communications and traffic analysis, will decrease time to adopt to new technology and accelerate sales cycle
- Sales acceleration – identifies cost savings, service improvements, EOL
- Provides a better understanding of customer requirements and environments
- Can be utilized prior to Maintenance Contract Renewals
- Security & compliance requirements are underestimated leaving high cost \$ risk on customer's shoulders
- Lost opportunity to act as a trusted advisor to the customer on communications requirements
- Improve telecom operating costs and improve service

Our Array of reports include:

- Avotus advanced Audit
 - o Avotus Site Survey
 - o Source Book
 - o Security Audits

- Advanced Capacity Performance Audit (Traffic Studies)
 - o Session Manager

- Telecom MACD Portfolio
 - o Migration Tool

Avotus Advanced Audit

Captures Avaya CS1000/Nortel Data and Current End User Experience – Usage Analysis. CDR and Meta Data is captured to provide insight and assist in decision making and end user requirements i.e. – softphone vs. hard phone. Provides insight into the current end user experience and current usage analysis. The analysis of the data collected illustrates the level of station set usage by the end users.

- **Site Survey**

An inventory report that details all of the system’s major hardware and software components. A complete listing of installed patches, as well as a list of the manufacturer’s support rating (including “End of Life” equipment). The report also allows for effective asset management by detailing spare as well as used and total resources available. Also included is the identification of any potentially service affecting issues.

- **Source Book**

A complete “as built” report detailing how the system’s software is programmed. It includes a graphical representation of each telephone as well as commonly needed but often difficult to obtain information such as calling privileges, call routing and more.

The Source Book is an excellent tool for the day to day management and administrcommunication systems. This report also includes identifying "ServAffecting Items" and recommended "Clean Up Actions".

- **Security Audits**

The increasing importance of communications security is met through the Avotus Advanced Security Audit. Over 83 computerized analyses are performed listing the description, security concern and findings. Often times these reports will satisfy an organization's governance and compliance reporting requirements.

Advanced Capacity Performance Audit (Traffic Studies)

Consists of analysis and recommendations that address the dynamic aspects of a communications system. Traffic Study addresses system resources, networks, trunks, processors and even operator consoles. Scientifically measures bandwidth requirements when migrating from TDM to SIP trunking. Excess trunking and blockages identified. Recommendations are made to reduce costs and improve service. Bandwidth Calculation Tool available.

- **Session Manager**

This report details how Session Manager's SIP Network Routing Policy is programmed. Providing a high level overview of your SIP network and components within it, as well as an understandable explanation of how individual calls are routed.

Telecom MACD Portfolio

A software that migrates an organization's legacy UC, telecom, and voicemail systems, automating the Planning and Delivery phases. Migration functions include gathering the legacy system source data, matching the data, finding data exceptions, cleansing the data, finding functional gaps to the destination system, creating complicated move groups, cleansing the data or configuring the source data, migrating the groups, and then testing the groups for assurance, and much more.

- **Migration Tool**

Streamline provisioning of telecom resources and strategically manage moves, adds, changes and deletes (MACDs) – or you can use the SDK as an application platform for building your own communication-enabling business processes.

Key Messages - Value Proposition

AVOTUS DELIVERS:

- "Data" for Informed Decision-Making
- "Visibility" into your Network
- "Savings" both Immediate and Long-term



About Avotus

With more than 30 years of industry experience, Avotus is the award-winning provider of Intelligent Communications Management (ICM) solutions. ICM solutions enable users to optimize, manage and protect against misuse and abuse of their critical investments in telecom and technology. Avotus' ICM lifecycle can be deployed in a manner that allows each engagement to self-fund the next, while putting cash on the client's bottom line at each step. ICM solutions include: Enhanced Usage Reporting (EUR) for Unified Communications, Expense Management (EM) with ITAM Robot, Intelli-Sourcing and Wireless Management. Avotus and its partners serve more than 1,000 clients in North America and around the world, many of which are industry-leading Fortune 5000 companies. ICM is Avotus' Intelligent approach to managing wireline and wireless assets, and a safeguard for your next-generation communications solutions.

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