



## Avotus Announces Exceptional Customer Satisfaction Results Again!

Clients reaffirm their confidence in Avotus' Solutions and Delivery

**OAKLAND, New Jersey– June 16, 2017** – Avotus Corporation, the leading provider of Intelligent Communications Management (ICM) solutions, today announced the results of its 2016 customer satisfaction surveys. It was reported that 90% of the clients contacting the Avotus' Wireless Expense Management Team and 97% of those interfacing with the Enhanced Usage Reporting Team responded that they were either satisfied or extremely satisfied with the service. Additionally, when asked if they would go further and recommend Avotus products, more than 88% of the clients stated they would recommend Avotus.

These results, which have been consistently high for the last five years, affirms Avotus' value proposition of saving its client's money, providing them visibility, and enabling them to capture, manage and analyze Big Data for informed decision-making.

"We are delighted with the consistently excellent response from our valued customers, as it has once again demonstrated that we are delivering on our objective of providing extremely high levels of satisfaction to each of our clients", stated James Martino, CEO of Avotus. "Our commitment to publishing our survey results is a testament to our willingness to be transparent and accountable to our clients. Quality Delivery remains the cornerstone for the Avotus' value proposition and has allowed the firm to transform into an insightful Big Data and Analytics firm, frequently creating competitive advantages for its clients."

Avotus' Service Delivery Center is ISO 27001:2013 (Information Security Management System) certified by the British Standards Institution (BSI). When properly managed, these certifications allow organizations to operate with confidence and give them freedom to grow, innovate and broaden their customer base knowing that all their confidential information will remain that way. BSI/ISO 27001:2013 certified companies facilitate business improvement across the globe by helping clients drive performance, manage risk and grow sustainably through the adoption of international management systems standards.

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### **About Avotus**

With more than 30 years of industry experience, Avotus is the award-winning provider of Intelligent Communications Management (ICM) solutions. ICM solutions enable users to optimize, manage and protect against misuse and abuse of their critical investments in telecom and technology. Avotus' ICM lifecycle can be deployed in a manner that allows each engagement to self-fund the next, while putting cash on the client's bottom line at each step. ICM solutions include: Enhanced Usage Reporting (EUR) for Unified Communications, Expense Management (EM) with ITAM Robot, Intelli-Sourcing and Wireless Management. Avotus and its partners serve more than 1,000 clients in North America and around the world, many of which are industry-leading Fortune 5000 companies. ICM is Avotus' Intelligent approach to managing wireline and wireless assets, and a safeguard for your next-generation communications solutions.

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